

Peer Review File

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Reviewer A: I am glad to review this manuscript entitled “Organizational Health and Patient Safety: A Systematic Review”, which submitted to Journal of Hospital Management and Health Policy. This was an interesting review article which gave a systematic review about current knowledge about organizational health and patient safety. As the author described in the abstract, demise from preventable medical errors was the third leading cause of death in the US, it was very important to understand what factors influence patient safety in order to minimize the demise from preventable medical errors. I think this article suitable for the publication in Journal of Hospital Management and Health Policy. Before it was accepted for publication, I think these advices listed below could improve the understanding of this topic.

Comment 1: Introduction- From line 69 to line 71, I think the statement should be listed in the Footnote or at the end of the Conclusions section. I appreciated the author follow the AME Publishing Company Submission Guideline for preparing their manuscript.

Reply 1: Thank you for this suggestion. Lines 69-71 in the attached PDF are from the results section under the subheading of “Nature of Change.” Based on the mention of the AME Submission Guideline – perhaps this comment pertains to lines 39-41, which mention the article’s accordance with the Guideline. This portion has been moved to the end of the Conclusion section per the provided suggestion.

Comment 2: Methods- I suggested the author put all the key terms they used in a table named “Search Strategy”.

Reply 2: I created a table as suggested and titled it “Search Strategy.” This table is labeled as “Appendix C.” The formerly referenced Appendix C has become “Appendix D.”

Comment 3: Appendix- The appendixes were well prepared, especially for appendix C. I suggested the author added a new table or a new figure to make a summary about the factors may affected organizational health and patient safety.

Reply 3: As suggested, I added an additional table (as Appendix E) entitled “Summary of Factors Impacting Organizational Health and Patient Safety.”

Comment 4: Discussion- The Discussion section was too short. I suggested the author

gave their expert opinion about how to improve organizational health and patient safety in hospital by modifying these factors the author reviewed in this manuscript.

Reply 4: Thank you for this suggestion. Additional detail was added to this section (lines 246-249; 251-256 of the Word document).

Reviewer B

Comment 1: please further substantiate your motivation for the study in the context of organizational issues and patient safety.

Reply 1: Thank you for this feedback. I have tried to share the motivation in the introduction. Preventable errors are persisting at alarming rates despite ongoing and ardent efforts to the contrary (lines 45-48 of the Word document). Interventions have been applied at the bedside – which reveals a bias that the fault lies with those at the bedside (lines 48-49 of the Word document). The World Health Organization has suggested that system characteristics are poorly studied, yet impactful to every intervention that occurs within hospitals (lines 52-54 of the Word document). The objective of the study was to illuminate the current state of the science regarding communication of organizational-level issues that influence organizational health and patient safety (lines 80-83 of the Word document). Can you help me understand what further detail you are seeking?

Comment 2: provide a summary for why articles were excluded in the methods.

Reply 2: Thank you, additional information has been added to lines 97-102 of the Word Document.

Comment 3: please define terms like linear and non-linear within the context of your research topic.

Reply 3: Thank you. Clarification has been added to lines 79-81 and 119-121 of the Word document.

Comment 4: the discuss needs to be further developed; namely, what do you findings mean for practice and policy? What types of innovations in the health care field currently being discussed may relate to the thematic areas you identified?

Reply 4: Thank you. Additional content has been added (lines 251-254; 256-261 of the Word document).